

## **Credit Suisse Investor Field Trip to Mondelez China**

Sept. 2013



## **Forward-looking statements**

This slide presentation may contain forward-looking statements. The words "will," "expect" and similar expressions are intended to identify our forward-looking statements. Examples of forward-looking statements include, but are not limited to, statements we make about our future performance; the drivers of our future performance; and our investments in emerging markets. These forward-looking statements involve risks and uncertainties, many of which are beyond our control, and important factors that could cause actual results to differ materially from those in our forward-looking statements include, but are not limited to, continued global economic weakness, increased competition, continued volatility of commodity and other input costs, pricing actions and risks from operating globally. For additional information on these and other factors that could affect our forward-looking statements, see our risk factors, as they may be amended from time to time, set forth in our filings with the SEC, including our most recently filed Annual Report on Form 10-K. We disclaim and do not undertake any obligation to update or revise any forward-looking statement in this slide presentation, except as required by applicable law or regulation.





## Nick Alex Director, Investor Relations



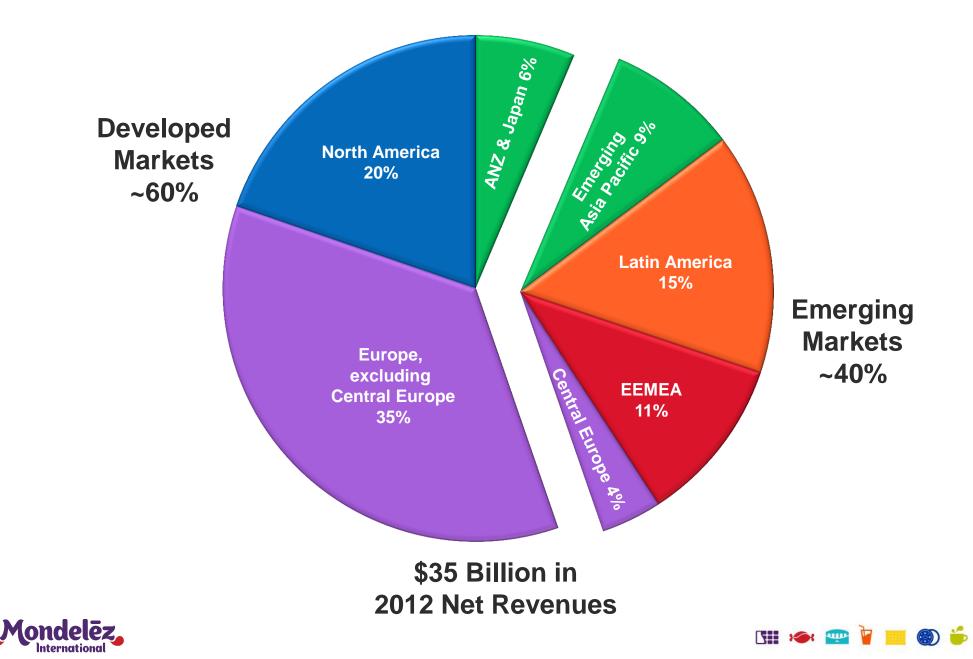
## Mondelēz International is a unique investment vehicle



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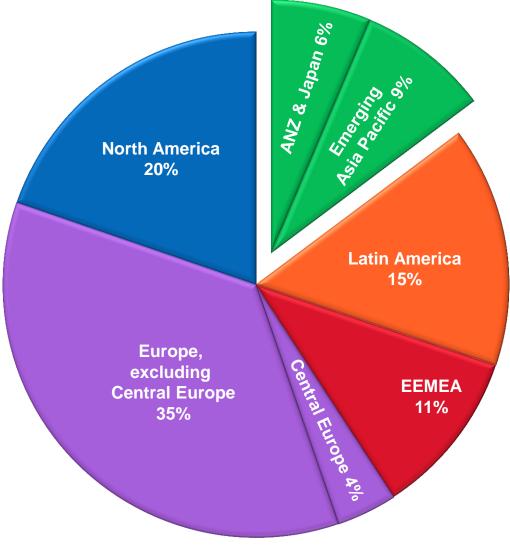


## Nearly 40% of portfolio in emerging markets



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# Asia Pacific represents 15% of portfolio....60% from Emerging Markets



\$35 Billion in 2012 Net Revenues





## Michael Jiang Director, Sales - China



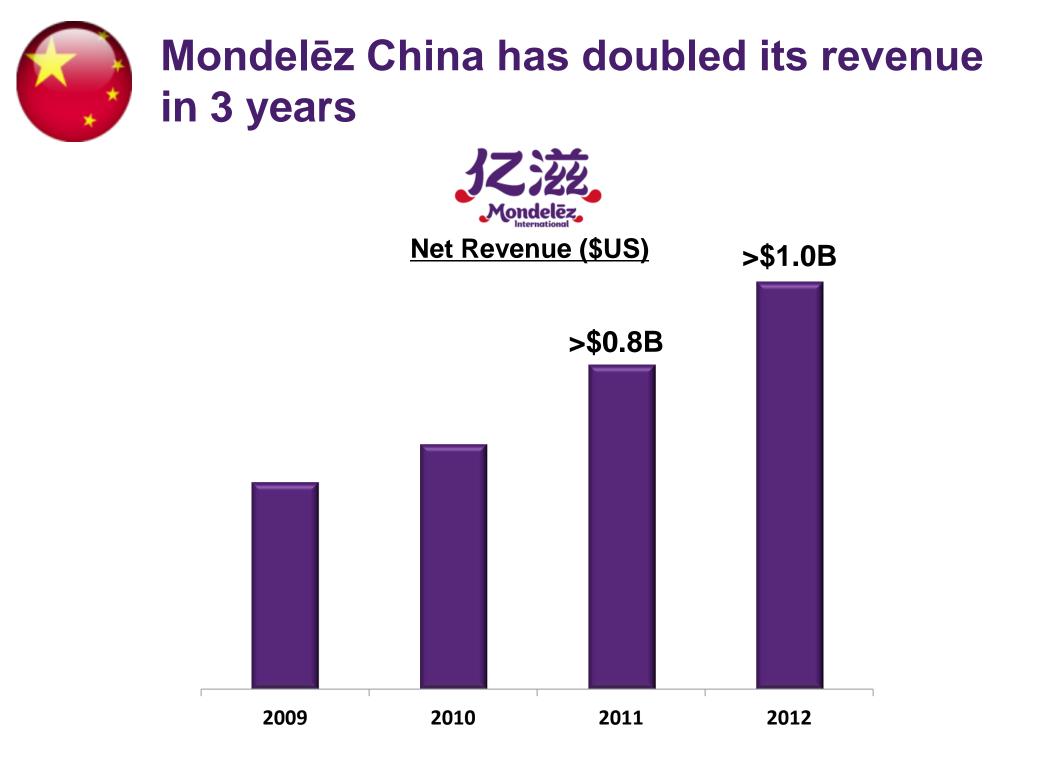


# Mondelēz China is a large, growing business



- Entered China market in 1984
- Headquarters in Shanghai
- Over 6,000 employees
- Present in 4 core consumer categories
  - Biscuits
  - Candy
  - Gum
  - Beverages
- 140 Sales offices across China
- 8 manufacturing facilities in Beijing, Suzhou, Shanghai, Guangzhou and Jiangmen
- Asia Pacific R&D Center established in 2009 in Suzhou, China



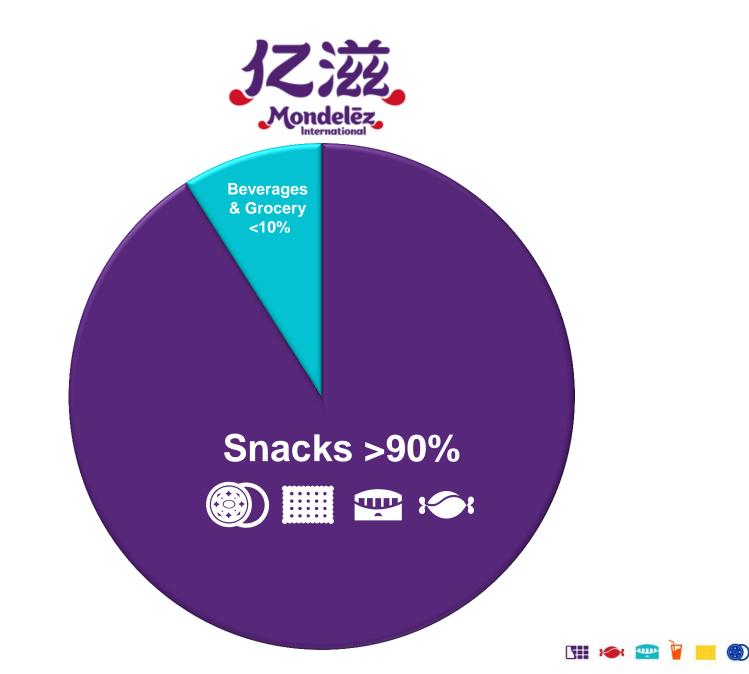








## Generating over 90% of its revenues from faster growing snacks categories



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## ... with leading brands that Chinese consumers love

### **Biscuits**













### Gum & Candy







#### **Beverages**









## China customer landscape is complex

#### **MULTI CHANNELS VS. EMERGING CHANNELS**

#### MULTI CHANNELS

- Hypermarket
- Supermarket
- Minimarket
- CVS
- Grocery
- Traditional Trade

### EMERGING CHANNELS

- Online
- Drug store
- Pharmacy
- Cosmetic Stores



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#### LOCAL VS. INTERNATIONAL

- Local retailers learn and outperform international retailers in sales, shares and productivity
- Customer landscape varies significantly between different regions

#### **ORGANIZED VS. FRAGMENTED**

#### ORGANIZED:

- 60% of FMCG in the hands of chain retailers
- 150 chain retailers (national, regional, city)

FRAGMENTED:

 2.3MM+ Traditional Trade outlets carrying Snacks



Strong Route-to-Market & Sales Capabilities

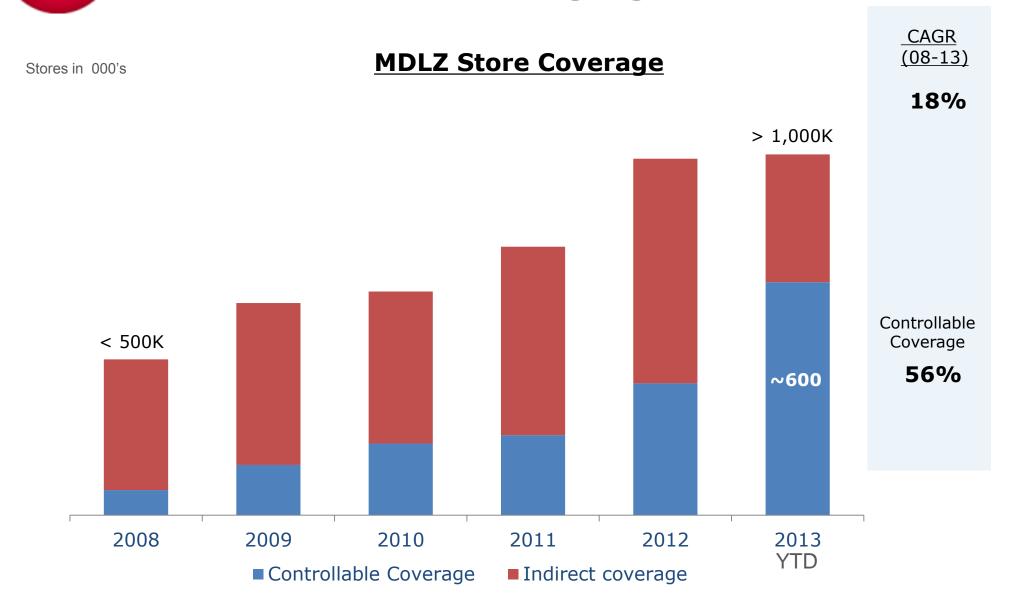
Deep Distribution	<ul> <li>600K+ stores called directly</li> <li>Strong distribution network geographically</li> <li>Route To Market</li> </ul>
Impactful Visibility	<ul> <li>Event expertise</li> <li>New Product expertise</li> <li>Hot Zone expertise</li> </ul>
	Strategic Customer Partnerships

- Trade Clout & Knowledge
- Strong Category CaptainshipAdvanced Information Systems
- Customer Recognition



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## Significant expansion of controllable stores drives coverage growth



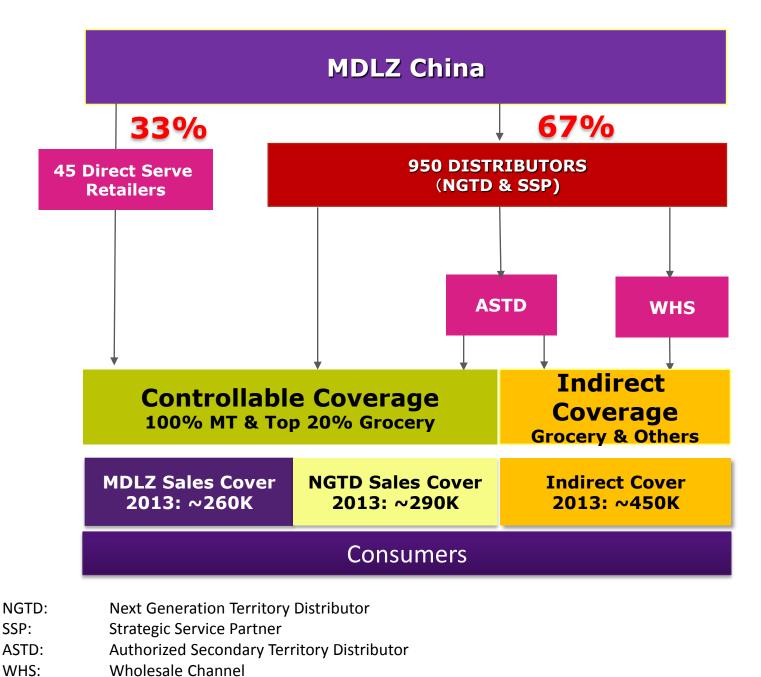
Controllable Coverage: Store covered by Mondelez/Next Generation Territory Distributor exclusive sales force







## **Mondelez China Route to Market**



nclelez, Source: AC Nielsen & SFA & SAP



## **Strong Route-to-Market & Sales Capabilities**

Deep Distribution	<ul> <li>600K+ stores called directly</li> <li>Strong distribution network geographically</li> <li>Route To Market</li> </ul>
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- Strategic Customer Partnerships
- Trade Clout & Knowledge
- Strong Category Captainship
- Advanced Information Systems

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Customer Recognition





## **Event Expertise**



### Mondelēz Dragon Boat Display in Chinese New Year







**Golden OREO - Speed for Distribution** 

500K+ stores distribution within only 5 weeks

### Golden OREO - Visibility & In-store Communication

### 1500+ Golden Stores deliver perfect execution in only 8 weeks



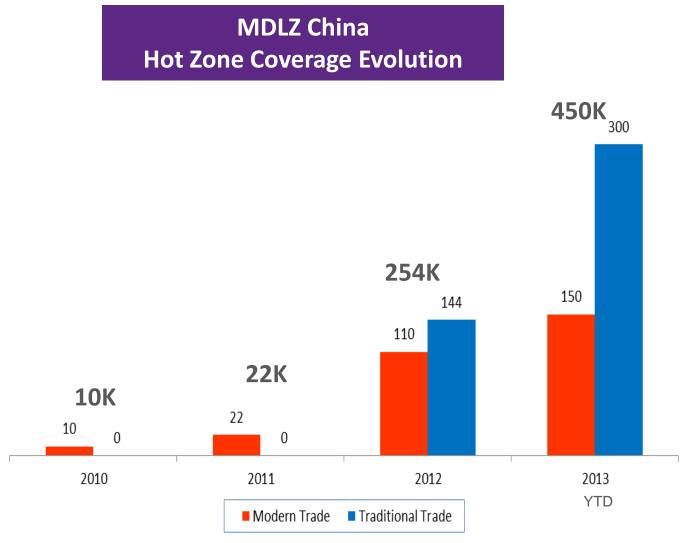
Drove OREO to highest-ever 17% Biscuit Market Share (July 2013)







#### •Now 450K+ Hot Zones covered in YTD'2013







\*\* Source: SFA



## **Strong Route-to-Market & Sales Capabilities**

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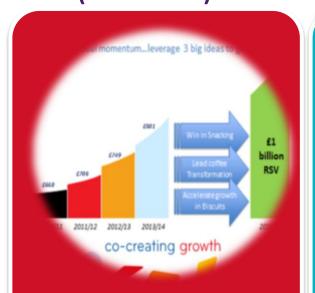
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Deep Distribution	<ul> <li>600K+ stores called directly</li> <li>Strong distribution network geographically</li> <li>Route To Market</li> </ul>
Impactful Visibility	<ul> <li>Event expertise</li> <li>New product expertise</li> <li>Hot Zone expertise</li> </ul>
Trade Clout & Knowledge	<ul> <li>Strategic Customer Partnerships</li> <li>Strong Category Captainship</li> <li>Advanced Information Systems</li> <li>Customer Recognition</li> </ul>



## **Strategic Customer Partnerships**

3-Year Joint Business Plan (2 accounts)



Global Strategic
 customer

#### Focus:

- Sustainable relationship
- Cross functional cooperation
- Joint Vision and focus on growth initiatives



• Fast growing & profitable customers, NKA



#### 1- Year Joint Business Plan Customer Business Plan (10 accounts) (13 accounts)



• Big accounts (global, national, regional)

#### Focus:

- Internal integrated
   customer plan
- Growth drivers



### **Strong Category Captainship – Biscuit Example**

#### **Selling Better with Insight**

- Shopper Journey with Customer
  - Get key customers familiar and engaged with 5S knowledge, drive insight base selling



- Fact- based 5P guide develop
  - Category situation analysis
  - Shopper behavior understanding

#### Win with Strategic Partner CATMAN Collaboration

- Holistic category solution for retailers by managing the main shelf to build mutual business growth
  - Main Shelf Lighting
  - "Snack World" for Tesco and CRV







## Advanced Information Systems - Drive Sales force effectiveness & productivity





- Powerful tools to track in-store execution
- Cover all 'store responsibles' & distributor sales force
- Android Platform & link with mini printer
- Integrated with iSMART business intelligence platform



## **Customer Recognition**

#### Tesco (#5 customer in China MT) - Best Business Partner



RT Mart (#1 customer in China MT) - Outstanding Supplier



#### CRV SG (#1 local customer in China MT) - Outstanding Supplier



RenRenLe (Top retailer in South China) – 2013 VIP Award for Best Supplier









